

## GLENN | PATENT | GROUP

## FACSIMILE TRANSMITTAL SHEET

TO:	FROM:
Examiner Jim McClellan	Rhonda Dunn
	Phone: (650) 474-8400 Fax: (650) 474-8401
COMPANY:	DATE:
U.S. Patent Office	1/6/2004
FAX NUMBER:	TOTAL NO. OF PAGES INCLUDING COVER:
703-746-3516	5 pages
PHONE NUMBER:	SENDER'S REFERENCE NUMBER:
703-305-0212	QUAC0002
RE:	YOUR REFERENCE NUMBER:
Request to reinstate application	09/532,509

☒ URGENT ☒ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ PLEASE RECYCLE

Dear Jim,

Attached are is the request to reinstate the application for the above mentioned file, and the Election Response and fax confirmation sheet dated 6/10/2003. Please direct all communications and correspondence to the Glenn Patent Group.

Thank you and please contact me if you have any questions.

Sincerely,   
Rhonda Dunn

This message is intended only for the individual to whom it is addressed and may contain information that is confidential, privileged, or otherwise exempt from disclosure under applicable law. If you are not the individual to whom this message is addressed, you are advised that any use, copying, or disclosure of this message or the contents thereof is without permission and contrary to law. If you receive this message in error, please call 650-474-8400.

3475 EDISON WAY, STE. L, MENLO PARK, CA 94025 TEL: (650) 474-8400 FAX: (650) 474-8401



# 9  
n2w

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the application of: Quilici, et al.

Serial No. 09/532,509

Filed: 3/21/2000

For: System and Method For Using Voice Over  
A Telephone To Access, Process, and Carry  
Out Transactions Over the Internet

Examiner: Jim McClellan

Art Unit: 3627

Attorney Docket: QUAC0002

January 6, 2004

Assistant Commissioner for Trademarks  
Attn: Jim McClellan  
Mail Stop Non Fee Amendment  
P.O. Box 1450  
Alexandria, VA 22313-1450

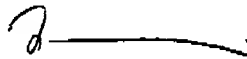
**REQUEST FOR REINSTATEMENT**

Dear Sir:

Applicant hereby requests reinstatement of the above-identified patent application.

1. A Notice of Abandonment was mailed on 12/11/2003 for failure to respond to the office action mailed 5/20/2003.
2. However, Applicant did respond to the office action by faxing an Election Response on June 10, 2003 to U.S. PTO fax number: 703-305-7687. Attached is a copy of the fax confirmation sheet and the Election Response.

Respectfully submitted,



Michael A. Glenn  
Attorney for Applicant

Glenn Patent Group  
3475 Edison Way, Ste. L  
Menlo Park, CA 94025  
650-474-8400  
650-474-8401  
Customer No. 22862



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 \*\*\* TX REPORT \*\*\*  
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TRANSMISSION OK

JOB NO. 4039  
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DOCKETED

6/10/03


PTO/SB/21 (03-03)

Approved for use through 04/30/2003. OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

<b>TRANSMITTAL FORM</b> (to be used for all correspondence after initial filing)	Application Number	09/532,509	
	Filing Date	3/21/2000	
	First Named Inventor	Quilici, et al.	
	Art Unit	3627	
	Examiner Name	McClellan, James	
Total Number of Pages in This Submission	2	Attorney Docket Number	QUAC0002

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to a Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks		
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm or Individual	Kirk D. Wong	
Signature		
Date	6/10/2003	




PTO/SB/21 (03-03)

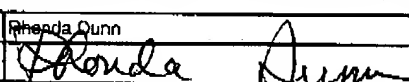
Approved for use through 04/30/2003. OMB 0851-0031

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	Filing Date	3/21/2000	
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Remarks		
<b>SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT</b>		
Firm or Individual	Kirk D. Wong	
Signature		
Date	6/10/2003	

703-305-7687		CERTIFICATE OF TRANSMISSION/MAILING	
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date: 6/10/2003			
Typed or printed	Rhonda Dunn		
Signature			Date 6/10/2003

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.



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\*\*\* TX REPORT \*\*\*  
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TRANSMISSION OK

JOB NO. 0489  
DESTINATION ADDRESS 17037463516  
PSWD/SUBADDRESS  
DESTINATION ID  
ST. TIME 01/06 12:42  
USAGE T 01'14  
PGS. 5  
RESULT OK

## GLENN | PATENT | GROUP

## FACSIMILE TRANSMITTAL SHEET

TO:

Examiner Jim McClellan

FROM:

Rhonda Dunn

Phone: (650) 474-8400 Fax: (650) 474-8401

COMPANY:

U.S. Patent Office

DATE:

1/6/2004

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5 pages

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703-305-0212

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QUAC0002

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Examiner Jim McClellan	Rhonda Dunn
	Phone: (650) 474-8400 Fax: (650) 474-8401
COMPANY:	DATE:
U.S. Patent Office	3/19/2004
FAX NUMBER:	TOTAL NO. OF PAGES INCLUDING COVER:
703-746-3516	8 pages
PHONE NUMBER:	SENDER'S REFERENCE NUMBER:
703-305-0212	QUAC0002
RE:	YOUR REFERENCE NUMBER:
Request to reinstate application	09/532,509

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Dear Jim,

Per our phone call, attached is a copy of our request to reinstate the application for the above referenced file, the Election Response and fax confirmation sheet dated 6/10/2003. Also is a copy of the fax confirmation dated 1/6/2004. I am also faxing a copy of the Revocation of Prior and Grant of New Power of Attorney which lists the Glenn Patent Group as the current attorney of record.

Please let me know if a decision has been made, or forward this request to the petitions group. I can be reached at 650-474-8400.

I look forward to hearing from you,

Sincerely,

*Rhonda Dunn*

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